



Data Line Order Form

Wiener Börse AG („WBAG“)

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This order form shall be used for connections to the Market Data Distribution Environment(s) of Market Data Services / Wiener Börse AG / Partner Exchanges. This order at hand covers all connections to our and our Partner and Cooperation Exchanges' Market Data Dissemination Systems (ADH and rapidADH).

To start the order process please **fill out** this order form **completely**, have it **signed** and send it as a printout to above mentioned address per post or scanned per email.

Vendor Details and Vendor Contact Data

Company name _____

Address _____

Postal code/city _____

Country _____

Contact Data Lines

Name _____

Phone _____

Email _____

Address _____

Contact Payment

Name _____

Phone _____

Email _____

Billing address if different from company address _____

VAT ID number _____

PDF invoice Paper invoice

Recommendations on the proper bandwidth

- Customers subscribing to our direct (low latency cash market and structured products) feed rapidADH in combination with (content rich) ADH service shall opt for 10mbit Ethernet lines.
- Customers subscribing to our direct (low latency) feed rapidADH OR subscribing to ADH services incl. Derivatives, Structured Products and Index Markets only shall opt for 4mbit Ethernet lines at least.

Billing

- Please note that WBAG will order the requested leased lines **on behalf and at the costs** of the subscribing Vendor.
- If the order for connection is cancelled after the implementation of the connection(s) is finalized, the Vendor shall bear all costs for the maintenance and the installation of the connection(s).
- The fee is billed on a lump sum basis and shall be charged retrospectively on a quarterly basis. WBAG has the right to adjust the fees unilaterally. However, such unilateral fee adjustments may be carried out only once per calendar year. The Vendor shall be notified in writing about such adjustments at least three (3) calendar months in advance.
- The monthly fee per line pair depends on the respective location. Furthermore, WBAG charges once-off installation costs for each line. Details on the pricing are available below.
- This Data Line Order Form shall become effective upon signing by the Vendor and shall be concluded for an indefinite period of time.
- **The minimum term of subscription after the lines go live is one year. The lines may be terminated at the end of every month by either of the contractual partners without stating reasons and by giving three months' written notice.**
- **Line upgrades are treated as new orders regarding minimum term of subscription.**

Connectivity

- WBAG recommends following the connectivity standard: Each Vendor target location (data centers, etc.) should be connected with two (2) lines (primary and backup). Only with this standard set up, WBAG is able to guarantee failover on network level in case of line outages.
- Any orders deviating from this standard shall be discussed upfront with WBAG.
- The Vendor is responsible of the rack space and in-house cabling
- Line presentation of provider: copper RJ45 or SM fiber
- WBAG will provide the router, setup and operate supervision and management for the whole connection
- Handover to the Vendor for each connection type is gigabit-Ethernet Full-Duplex (auto-negotiation), RJ45/Ethernet interface of Vendor routers

Additional Comments on Connectivity:

- Cross Connect @ Interxion Vienna: 10 Mbit copper/fiber cable from meet-me-room to Vendor rack has to be ordered by Vendor
- WBAG does not officially support further routing of multicast streams after demarcation line for the low latency Data Feed (rapidADH).

Pricing

- Upgrades from 2 Mbit E1 lines to Ethernet (4 or 10 Mbit) lines are priced as new orders and the once-off fee is applicable.
- If a Vendor uses the Cross Connect @ Interxion only half of the leased line fee applies e.g. for a Frankfurt connection 4 Mbit/s the total monthly recurring costs are Euro 2,350 (EUR 2.000 for the leased line, EUR 350 for the Cross Connect).

Data Feed Connectivity Service: Once-Off Fee

Ethernet Connections (4, 10 or 20 Mbit/s p. line pair)

Per new vendor	Premium access 2 x 4Mbit/s or 2 x 10Mbit/s or 2 x 20Mbit/s + 2 member router in Vienna	€ 4,500
	Premium access 2 x 4Mbit/s or 2 x 10Mbit/s or 2 x 20Mbit/s + 2 member router in Frankfurt or London	€ 8,500
Per line location	Move of Ethernet line (relocation) in Vienna	€ 2,250
	Move of Ethernet line (relocation) in Frankfurt or London	€ 4,250
For one connection	New / move Cross Connect 10 Mbit/s copper @ Interxion Vienna	€ 2,250

Data Feed Connectivity Service: Monthly Fee

Per Vendor connection	Premium access (2 x 4 Mbit/s) from Vienna	€ 2,200
	Premium access (2 x 4 Mbit/s) from Frankfurt or London	€ 4,000
	Premium access (2 x 10 Mbit/s) from Vienna	€ 2,500
	Premium access (2 x 10 Mbit/s) from Frankfurt or London	€ 4,500
	Premium access (2 x 20 Mbit/s) from Vienna	€ 3,000
	Premium access (2 x 20 Mbit/s) from Frankfurt or London	€ 5,300
For one connection	Premium access (10 Mbit/s) Cross Connect @ Interxion Vienna	€ 350
Other	Premium access Ethernet other locations	on request

Data Feed Connectivity Service: Upgrade Fee (once off)

Per Vendor connection	Premium Access Upgrade from 2 x 4 Mbit/s to 2 x 10 Mbit/s or 2 x 20Mbit/s	€ 2,000
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Request Details

Please provide all addresses of desired locations and copy-paste the address lines for more than 2 locations.

Type of Request

New installation	<input type="checkbox"/>
Bandwidth upgrade	<input type="checkbox"/>
Circuit Move	<input type="checkbox"/>

Bandwidth

2 x 4 Mbit Ethernet	<input type="checkbox"/>
2 x 10 Mbit Ethernet	<input type="checkbox"/>
2 x 20 Mbit Ethernet	<input type="checkbox"/>
1 x 10 Mbit Cross Connect @ Interxion Vienna	<input type="checkbox"/>

Location

Location of 1st connection (primary line)

Vendor		
Street		Room
Postal Code	City	Floor
Contact Person		Phone
Department		FAX
Precise description of entry point/handling point		
Comments		

Location of 2nd connection (backup line)

Identical to „Primary“ connection	<input type="checkbox"/>	Other Address	<input type="checkbox"/>
Vendor			
Street		Room	
Postal Code	City	Floor	
Contact Person		Phone	
Department		FAX	
Precise description of entry point/handling point			
Comments			

This Order Form has been signed by the authorized signatories of the Vendor.

Date

Signature

Name

Position
